



***Board of Directors' Meeting September 12th, 2022, 6:30 PM
Turner Valley Golf and Country Club – TVGC Boardroom***

Board of Directors

**Tracy Bertsch – President, Roberta MacKenzie - Vice President,
John Burke – Secretary Treasurer, Darryl Bibeau, Barry Cousins, Kevin Farr-
Jones, Kathy Jessop, Doug Short, Tom Smith - Directors at Large,
J.D. Scheller – General Manager**

1. Meeting brought to Order at 6:30 pm
2. Review of past Board of Director Minutes – August 15th, 2022.
 - Any new business arising from minutes.
 - Motion to accept minutes by Barry Cousins seconded by Doug Short.
All in favor, motion carried.
3. Correspondence - Letter from Ken Haworth re: Weekday Tee Times – See Below.
 - Discussion on the letter. J.D. will respond to Mr. Haworth.
4. Committee Reports and Updates
 - **Finance & Business Development (Tracy B., Roberta M, John B. J.D.S)**
 - KPI's for August
 1. 6177 rounds were played in August 2022 a decrease of 664 rounds from August 2021. Members played 3038 rounds which equals 49% of total rounds.
 2. Course usage was 62% down from 68% in August 2021.
 3. Average spend in Pro-Shop was \$18.38 up from of \$15.83 in August 2021
 4. Average spend in F&B was \$24.02 up from of \$19.75 In August 2021
 5. C&G labour per round was \$7.51 up from of \$6.25 in August 2021
 - Strategic Plan action items.
 - Presentation of draft August financials
 - **Grants (Barry C., Darryl B., Tracy B., J.D.S, Laurie M.B. ad-hoc member)**
 - Meeting held on August 19th - Minutes attached
 - Barry Cousins has taken over the Chair position of the committee
 - Darryl has taken on the highway clean up for the fall. Date for the clean up will be Saturday October 22nd.
 - **Course and Grounds (Kevin F-J., Roberta M., Gary M. J.D.S) Phil N. ad-hoc member)**
 - Shaping of the #13 has been completed
 - Sod will be laid on Tuesday, September 13th.
 - Discussion on how to help to get staff for C&G in shoulder seasons.
 - Insurance Cheque for #3 green has been received.
 - Closing date October 10th.
 - **Land Use (Kevin F.J., Tom S., J.D.S,) (Gregg U, Ron M.– ad hoc members)**
 - Land use agreement has been signed for the 2023 summer games bike track.



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- **Buildings (Kevin F.J., Barry C., Doug S., J.D.S.) Joe F, Peter K., Ian W., - ad hoc members)**
 - Fire extinguishers will be recharged or replaced in the next couple weeks.
 - Kitchen hood fan will have to be altered or replaced to get all the appliances under it.
 - Loading dock will have to be replaced.
 - **Security (Kevin F.J., Barry C.,**
 - Cameras are backordered, looking at another camera option.
 - **Communication, Membership Liaison and Recruitment (Kathy J., Roberta R. Doug. S)**
 - Niblick sent out on September 9th
 - Meeting about AM Ladies was held on August 31st.
 - Recruitment for new Ladies Club Captain has started.
 - Club Tournament meeting is scheduled for October 21st.
 - **Volunteer Committee**
 - 2nd Volunteer Day on August 15th was a success.
 - **Junior Committee (Darryl B.)**
 - Discussion on achievement board for the juniors.
- 5. New Business - None**
- 6. Announcements - None**
- 7. Motion to adjourn by John Burke at 7:55pm**
- 8. Next Meeting:** Monday, October 24th. 6:30 PM Microsoft Teams.



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Aug. 21, 2022

Board of Directors
Turner Valley Golf Course

Please be informed the intent of this letter is to inform you of our concerns as to the management and operation of the present early morning booking of tee times. The letter will not only state the concerns but outline some recommendations to improve the process.

Concerns:

1. At present the number of early morning tee times does not handle the number of players wanting to book tee times.
2. There are certain groups booking all the time that somehow are able consistently book to early times, while others are unable to do so.
3. When booking times on many occasions you find that the tee times are blocked due to some other booking event taking precedence of the tee time.
4. The person booking has no knowledge of what is taking place at the golf course on a weekly basis.
5. A good number of people booking have restricted booking privileges, therefore, the number tee times are limited to times available.
6. The fact many restricted players live a good distance from the golf course booking tee times in afternoon is not a prime consideration.
7. The changing of booking time due to season change is not always equal to the change taking place per your tee time booking.
8. Restricted golfers also lose available tee times bookings due to holidays and golf course maintenance days.

Recommendations:

1. That the club consider providing additional tee times in the morning start up period to accommodate more golfers access. New members are taking more access away.
2. The club consider adding two more times to the present four tee times or 1 hour of tee times in the early morning time period.
3. To consider a complete review of the present booking system so that all groups get fair and equal access to times.
4. That the pro shop provides weekly email updates as to what times will be available and what events will prevent access to booking.



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5. Give restricted members some considerations as to the number of available times for their golfing enjoyment. It should be noted that booking times in the morning is the preference of many and other tee times are not.
6. Consider many of the people wanting access to early golf times are long term members of Turner Valley and travel a good distance to play golf and do it for the fun of the game.
7. When tee times need to be changed due to seasonal change. Consider changing all tee times equally across the daily tee sheet.

Listed on the next page is breakdown of days available for booking tee times by percentage and days using the month of August 2022 as example. In doing this simple breakdown you can see why booking early morning times can be very challenging at best. The fact that gaining access to the present booking system would appear to require a review, it is our hope that it will happen.

FYI - Unrestricted Memberships were \$2,120 + GST
 - Restricted Memberships were \$1,680 + GST - This represents 79% of the costs.

 - Theoretical available golf days For Restricted Golfers (using August 2022 as an example) - 21 days (68% of the days)
 - Days with no restrictions - 3 (10% of the days)
 - Days with Shotgun starts - 4 (13% of the days)
 - Days with limited spaces due to Leagues and Tournaments - 14 (45% of then days). **These 14 days represents (14 of 21) or 67% of the available golf days for Golfers with Restricted Membership.**

Membership Numbers: **Numbers provided by the Pro Shop of TV**

Total Membership = 307

Unrestricted Membership = 194 = 63%

Restricted Membership = 83 = 27%

Associated Membership = 9.8%

In conclusion, please consider the points of concern put forward along with the recommendations. It is anticipated that the board will review the above and provide some clear directions as how the situation can be improved from its present state. It should be noted that as a member of Turner Valley of 46 years my days of competing in tournaments and inter club golf competition is over. I now golf with friends and members for the pleasure of still being able to do so and hope some consideration in this regard will be taken. Your cooperation and consideration in this matter will be greatly appreciated.
Thank you

Yours Truly

Ken Haworth
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